

# DECEMBER 2024

# Key Notes



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## Western Region ARTIC Appreciation Luncheon

Submitted by Kara Ludy-Speight, Quality Assurance Manager

On November 21st, the Western Region celebrated being the first region to reach 100% participation in the ARTIC Scale Timepoint #4. Overall, the agency reached a 98% participation rate, an increase from timepoint #3 which produced a 97% participation rate. A catered lunch was served by Red Rose Pizzeria out of downtown Springfield. The food was to-die-for! A lovely spread of Italian dishes was served. Mike Goodwin thanked all that were in attendance and pointed out that their region is the largest and to be the first region to complete 100% speaks to their dedication towards treating our kiddos with a trauma-informed lens. What wasn't eaten at the luncheon was taken home to share with residential and outreach clients. Having such a high participation rate with the online ARTIC Scale gives Key management members the information needed to provide appropriate training and support to the clients, families, and staff that are involved with Key. Thank you, again, to all those that participated in the scale and joined us for a lovely lunch.



Joshua Bosworth, Marigza Rodriguez,  
and Quentin Jones

## Central Region Helps Out

Submitted by Ashley Marra, Central Region Recruiter & Trainer

The Central Region has been working with a family for over a year as part of Triple P (Positive Parenting Program). In November, they were finally placed into stable housing. Outreach and Tracking Senior Program Supervisor Tara Keefe coordinated with other staff in the Central Region to provide the family with furniture, cleaning supplies, household essentials and toys for the children. Tara, Assistant Program Supervisor Jazmin Dupuis, and I assisted the family in moving their belongings into the home. We are thrilled for this family to have their own home for the holidays!

## December Fun Facts



- December 21 is the Winter Solstice —the astronomical day when the Northern hemisphere is tilted as far away from the Sun as possible.
- This year, Hanukkah begins at sundown on December 25th
- December's birthstone is turquoise
- The birth flowers of the month are holly and paperwhite

# Western Shout out!

Submitted by Mike Murray, Chief Operating Officer

Big shout out to Western Region Outreach Caseworker Jessenia Perez! Jessenia and an Outreach client recently participated in the Girls On The Run (GOTR) 5k at Westfield State University. Key was happy to be one of the sponsors supporting this event. There will be another 5K in the Spring that Key is also sponsoring and we hope to have even more Key staff/clients participate.

For more details on Girls on the Run of Western Mass, check them out at [GirlsOnTheRunWesternMA.org](http://GirlsOnTheRunWesternMA.org)



## Thanksgiving Dinner

Submitted by Rob Lemoi, Rhode Island Senior Administrative Supervisor

For over twenty-five years, our Rhode Island region has hosted an annual Thanksgiving Dinner for clients and their families.



This day truly has become an RI tradition, where staff are able to sit down and enjoy a meal with our clients and their families. Unfortunately, COVID placed a temporary pause on this event. On November 13, with much excitement, we were able to resume our annual Thanksgiving Dinner at the Federal Hill House. A big “thank you” to Alyssa Lopes, Senior Program Supervisor, who partnered with the New Bedford, MA High School Culinary Program to prepare a full Thanksgiving Dinner. The food was absolutely delicious and there were plenty of leftovers for our families to take home.

The night also included an area for family portraits, an arts and crafts table, as well as endless games and dancing. To all our staff who were involved in the planning, decorating, serving, and entertaining.....thank you! Our families truly looked like they had a great night out.



## Welcome to the new staff members hired in September, October, November, and December:

### Berkshire Region:

- Gabrielle Geerholt, Amber Hamling, Arianna Poirier, Lucas Robertson, Zachary Senecal, and Aaliyah Weinheimer

### Central Region:

- Shyla English, Toni Santana-Kiser, Eric Sarpong, and Felecia Violette

### Children's Charter:

- Nicole Hinckley and Ana Kincaid Bruun

### Northeast Region:

- Kaylee Bonilla and Cameron DiGenova

### Rhode Island:

- Francesca Heredia, Allison Moreta, Darleen Noyola, Maria Prendergast, and Nicole Raulukaitis

### Southeast Region:

- Ana Estrela, Jessica Semedo Silva, and Erin Tremblay

### Western Region:

- Jessica Carpenter, Lauren Davis, Roberto Garcia, Dynasti Gibson, Antonio Higginson, Olivia Jung, Jena Knowles, Nyrissa Lawrence, Abigail Mooney, and Zacha Ravel Deleon

### A very warm Welcome Back to:

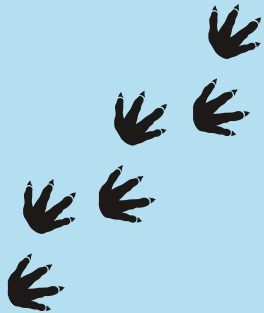
**Northeast Region:** Michael Baker and Natali Jerez Garcia



# Northeast Adventures

Submitted by Jerrid Kenney, Northeast Assistant Program Supervisor

**A Jurassic Halloween-** It was quite the Dinosaur adventure in the Northeast this Halloween. Trick-or-Treaters were surprised to be welcomed by a pack of dino's, with a Park Ranger keeping them at bay.



**Methuen Day-** Staff and Clients helped Methuen Police and Fire Departments commemorate Methuen Day by distributing kids police vests and fire prevention comic books. Assistant Program Supervisor Jerrid Kenney also arranged for Smokey Bear's attendance at the event to celebrate his 80th Birthday.



# Northeast Shout Out!

Submitted by Nancy Fillio, Northeast Clinical Director

The Northeast Region is delighted to extend a well-deserved shout out to Madison Camelo. Madison joined us in January 2023 as a Clinical Care Manager in our ER/ITR program following the successful completion of her clinical internship and the attainment of her Master of Science in Clinical Mental Health Counseling degree from Bay Path University. Madison was the recipient of the William G. Lytle Award in June 2023.

Madison quickly demonstrated her capabilities, building on the strong foundation established during her internship. She consistently manages a full caseload, leads an engaging and fun weekly clinical group for clients, and ensures thorough and timely documentation. Remarkably, she often completes her Virtual Gateway and Evolv discharges before the client departs.

Moreover, Madison exemplifies teamwork. She readily steps in to cover in shift, accompany clients to appointments, assist with meals, or even clean bathrooms, all with a positive attitude. Thanks to Madison, we all benefit from the calming effects of the fish and tadpole tank in the clinicians' office (which she keeps meticulously clean)!

Madison's warm personality, calm demeanor, and adaptability have made her invaluable to both clients and colleagues. Madison is always available to support the RCW and supervisory team by providing clinical insights into client behaviors and effective responses. Recently appointed as a Risking Connection Champion, she has embraced this role by presenting elements of the framework during weekly staff meetings. Madison's efficiency and unwavering sense of humor are greatly appreciated. Thank you for all that you do, Madison!



# Congratulations to the employees promoted in September, October, November and December:

## Berkshire Region:

- William Bartlett (Assistant Program Supervisor), Terrell Chao (Shift Supervisor), and Martel Williams (Assistant Program Supervisor)

## Central Region:

- Zavier Bradshaw (Shift Supervisor)

## Northeast Region:

- Shannon Allen (Senior Program Supervisor), and Victoria Ursillo (Assistant Program Supervisor)

## Rhode Island Region:

- Yolonda Harley (Shift Supervisor)

## Southeast Region:

- Michael Fernandez (Assistant Program Supervisor) and Adolfo Manon (Shift Supervisor)

## Western Region:

- Ashley Brown (Administrative Assistant) and Sean Kinney (Shift Supervisor)

# Thanksgiving Basket Donations

Submitted by Scott Brum, SE & RI Director

The Rhode Island and Southeast Regions had their annual Thanksgiving basket donation on November 25th. The regions gave out Thanksgiving dinner items to 20 clients and their families. Thanks to the generous donation from the Friendly Sons of Saint Patrick in New Bedford and coordination from Senior Program Supervisor Jay Kirby, we were able to support many families that were in need. Staff enjoyed dropping off the fully stocked baskets and seeing the appreciation and joy in people's faces.



Pictured above: Brianna Onessimo, Jessica Semedo-Silva, Michael Denis, Ebony McGlynn, Tyler Fontes, Kamri Lopes, Erin Tremblay and Ailsa Resende

# Main Office Holiday Party

Our Main Office holiday party was a festive hit this year! Team members enjoyed a fun-filled afternoon with a variety of activities, including a lively scavenger hunt, creative wreath decorating, and a round of holiday trivia. The excitement didn't stop there—our Secret Santa exchange brought plenty of surprises and holiday cheer to everyone. Thank you to all who participated and made this celebration extra special! We look forward to more memorable moments in the new year. Happy holidays! Pictured Below: Pat Fokas, David Burke, Carol Malone, and Tammy Mello



Pictured (right): Kara Ludy-Speight, Kelly Farrier-Glennon, and Snoopy

